



Republic of the Philippines
ANTI-MONEY LAUNDERING COUNCIL

BIDS AND AWARDS COMMITTEE

BID BULLETIN No. 1

Project Title : PR No. 22-012: Subscription, Software Maintenance and Support of Unified Endpoint Management (Sophos)
Date : 7 December 2021

In its meeting on 7 December 2021, the Bids and Awards Committee resolved to issue this Bid Bulletin to clarify the Technical Specifications in the Bid Documents regarding the purchase of Subscription, Software Maintenance and Support of Unified Endpoint Management (Sophos) posted in PhilGEPS website, AMLC website and conspicuous places on 29 November 2021.

The following are the amendments, to wit:

Technical Specification	Revised Technical Specification
1. Actual Coverage of Subscription for Unified Endpoint Management (UEM) Central Mobile Advanced (250 Users)	1. Actual Coverage of Subscription for Unified Endpoint Management (UEM) Central Mobile Advanced (250 Users)
2. Actual Coverage of Subscription for Central Intercept X Advanced with Endpoint Detection and Response (EDR) (250 Users)	2. Actual Coverage of Subscription for Central Intercept X Advanced with Endpoint Detection and Response (EDR) (250 Users)
3. Actual Coverage of Central Server Protection (previously Central Server Protection Standard) - 1-9 SERVERS	
4. Actual Coverage of Software Maintenance and Support for version releases and patches	3. Actual Coverage of Software Maintenance and Support for version releases and patches
5. Actual Coverage of Local Standard Technical Support which shall include unlimited phone and e-mail support during normal business hours within 4-hour response time, Monday to Friday, 8:00am to 5:00pm, excluding holidays	4. Actual Coverage of Local Standard Technical Support which shall include unlimited phone and e-mail support during normal business hours within 4-hour response time, Monday to Friday, 8:00am to 5:00pm, excluding holidays

<p>6. Quarterly security evaluation on the policies and configuration of the systems deployed</p> <p>7. Quarterly preventive maintenance (PM) and support for version releases and patches (Last weeks of June 2022, September 2022, December 2022)</p> <p>PM shall include the following tasks:</p> <ul style="list-style-type: none">• Perform PM and health check of all items include• Provide quarterly schedule for the PM and health check• The first PM should be conducted three (3) months after the issuance of Certificate of Effectivity/Acceptance. The succeeding quarterly PM should be conducted three (3) months thereafter for the duration of warranty• Software/system checks such as size of files, clean-up of data, and existence of updated back-ups• Risk identification for known software irregularities and provision for software/patches updates• Conduct a complete diagnostic routine within the software/system <p>Provide PM report after each activity</p> <p>8. The Supplier must provide a grace period (free of charge) of thirty (30) calendar days from the date of expiration of subscription of software maintenance and support</p>	<p>5. Quarterly security evaluation on the policies and configuration of the systems deployed</p> <p>6. Quarterly preventive maintenance (PM) and support for version releases and patches (Last weeks of June 2022, September 2022, December 2022)</p> <p>PM shall include the following tasks:</p> <ul style="list-style-type: none">• Perform PM and health check of all items include• Provide quarterly schedule for the PM and health check• The first PM should be conducted three (3) months after the issuance of Certificate of Effectivity/Acceptance. The succeeding quarterly PM should be conducted three (3) months thereafter for the duration of warranty• Software/system checks such as size of files, clean-up of data, and existence of updated back-ups• Risk identification for known software irregularities and provision for software/patches updates• Conduct a complete diagnostic routine within the software/system <p>Provide PM report after each activity</p> <p>7. The Supplier must provide a grace period (free of charge) of thirty (30) calendar days from the date of expiration of subscription of software maintenance and support</p>
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<p>9. The supplier must provide a quotation for one (1) month of subscription for the software maintenance and support to determine how much will be deducted if the award will be delayed due to the effectivity of the General Appropriations Act</p>	<p>8. The supplier must provide a quotation for one (1) month of subscription for the software maintenance and support to determine how much will be deducted if the award will be delayed due to the effectivity of the General Appropriations Act</p>
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This Bid Bulletin shall form an integral part of the Bid Documents.


MA. RHEA M. SANTOS-MENDOZA
Chairperson